

Commonwealth Home Support Programme (CHSP)

The Commonwealth Home Support Programme (CHSP) helps older people access entry-level support services to live independently and safely at home. To make sure you can access the help you need at an affordable price, the Government subsidises service providers to deliver care and services to you at a subsidised price.

Service delivery and fees

Cobram Regional Care (formerly known as Ottrey Homes) is a stand-alone, not for profit organisation that has been providing professional, quality aged care services to the local community for over 30 years.

We provide optimal choice for people of all ages, irrespective of financial, religious, cultural or lifestyle background.

We believe in responding to the changing needs of the community and actively encourage and support continuous improvement, innovation, and safe service delivery.

Schedule of Fees – Effective from 1 September 2026 * GST – not applicable

Service Type	Funded Services	\$ (per hour)
Independence	Personal Care	\$16.50
	Flexible Respite	\$16.50
	Social Support - Individual	\$16.50
Everyday Living	Domestic Assistance	\$16.50
	Light Gardening	\$16.50
	Home Maintenance (materials will be charged at cost)	\$25.00

Please Note:

Client Contribution:

- You are expected to contribute to the cost of your care if you can afford to, per this schedule.
- Client Contribution rates will be reviewed annually. Clients will be notified of any changes to the fee Schedule.

Cancellations: Clients are required to provide 48 hours' notice for service cancellation, otherwise the full fee will be charged.

Payment: Clients have the responsibility to pay fees promptly as specified in the Service Agreement. Our preferred method of payment of fees is by direct debit on a monthly basis after receipt of services.

Our Commonwealth Home Support Programme Fees and Contribution Policy is located on our website.

Contact Details:

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