

## Commonwealth Home Support Programme (CHSP)

The Commonwealth Home Support Programme (CHSP) helps seniors access entry-level support services to live independently and safely at home. To make sure you can access the help you need at an affordable price, the Government subsidises service providers to deliver care and services to you at a subsidised price.

### Service delivery and fees

Cobram Regional Care (formerly known as Ottrey Homes) is a stand-alone, not for profit organisation that has been providing professional, quality aged care services to the local community for over 30 years.

We provide optimal choice for people of all ages, irrespective of financial, religious, cultural or lifestyle background.

We believe in responding to the changing needs of the community and actively encourage and support continuous improvement, innovation, and safe service delivery.

We recognise the importance of providing quality services at a reasonable and affordable rate.

### Schedule of Fees – Effective from 1 January 2023

|   | \$ (per hour) |
|---|---------------|
| <b>Domestic Assistance</b>                                  | \$7.50        |
| <b>Home Maintenance</b> (Materials will be charged at cost) | \$7.50        |

*\* all fees are inclusive of GST.*

#### Please Note:

- **Client Contribution:**

- You are expected to contribute to the cost of your care if you can afford to, per this schedule.
- Client Contribution rates will be reviewed annually. Clients will be given at least one month's notice of any changes to the Fee Schedule.

- **Cancellations:** Clients are required to provide 24 hours' notice for service cancellation, otherwise the full fee will be charged.

- **Payment:** Clients have the responsibility to pay fees promptly as specified in the Service Agreement. Our preferred method of payment of fees is by direct debit on a monthly basis after receipt of services.

Our Commonwealth Home Support Programme Fees and Contribution Policy is located on our website.

#### Contact Details:

Address: COBRAM REGIONAL CARE  
16 Campbell Road, Cobram Vic 3644  
Email: [homecare@cobramregionalcare.com.au](mailto:homecare@cobramregionalcare.com.au)  
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Visit the My Aged Care Commonwealth Home Support Programme page  
<https://www.myagedcare.gov.au/help-home/commonwealth-home-support-programme> for more information.