

This schedule provides information on the price for common services you can access through a Home Care Package. The costs will be deducted from your overall package budget. There are many other services you can access through a Home Care Package that are not listed below. This may include allied health services, home maintenance, aids or equipment which may form part of your Care Plan. Services delivered as part of your Care Plan are GST-free. Costs relating to exit amounts are not GST-free.

Provider Information about Service Delivery and Pricing

Cobram Regional Care (formerly known as Ottrey Homes) is a stand-alone, not for profit organisation that has been providing professional, quality aged care services to the local community for over 30 years.

We provide optimal choice for people of all ages, irrespective of financial, religious, cultural or lifestyle background.

We believe in responding to the changing needs of the community and actively encourage and support continuous improvement, innovation and safe service delivery.

We offer a range of options depending on your needs;

- Home Care Services for the CHSP, Home Care Packages and Private clients requiring assistance.
- 81-bed fully accredited residential aged care facility
- 42 independent living units

We recognise the importance of providing quality services at a reasonable and affordable rate, we have kept our Care and Package Management fees to a minimum to ensure you have access as many service hours as possible and do not charge a daily fee.

The Australian Government Contribution

The Australian Government contributes a different amount for each level of Home Care Package. The government subsidy for each package level is as follows:

Approximate Home Care Package Amount		Level 1	Level 2	Level 3	Level 4
Home Care package funding	Annual	\$9,026	\$15,878	\$34,551	\$53,378
Home Care package funding	Per fortnight	\$346	\$605	\$1317	\$2,000
Basic Daily fee paid by you	Per fortnight	\$0	\$0	\$0	\$0

Please note:

You may be required to contribute to the cost of your care by paying an Australian Government Income Tested Care Fee. The Home Care Package funding amounts listed are current on 1 July 2021. Further information about your contribution is available on My Aged Care.



Care Management

Care management is an important service that includes coordinating care and services that will help you deliver on the goals you identified in your Care Plan. Our Case Manager is a qualified Nurse to ensure that clinical care is best managed to meet each client’s individual care needs.

Hours of service provided below are estimates only, and relate to identifying and addressing risks to the Home Care consumer’s safety, reviewing the Home Care Agreement and Care Plan, coordination and scheduling of services, budget management and creating the task schedules.

Charges outlined below fully cover all the case management tasks described above for those consumers whose packages we fully manage, and include the first assessment and any subsequent reassessments for all clients.

Our Case Manager will visit you at home for your reassessment if your care needs change (i.e. after a hospital admission).

Approach to care management

Cobram Regional Care has a philosophy of ‘person-centred’ care. This means that you or your loved one is at the centre of all that we do.

The support we provide is designed around you or your loved one rather than you having to fit into our service.

Care Management	Detail	Level 1	Level 2	Level 3	Level 4
Fully managed by provider	Per fortnight	\$59.95	\$105.30	\$222.10	\$341.70
Fully managed by provider	Approx. no. hours per fortnight	2	4	6	8

Common Services

Prices for Common Services are hourly rates with a minimum service charge for each of 30 minutes between 6am and 5pm on weekdays and one (1) hour all other times.

All prices are reviewed on 1 July each year

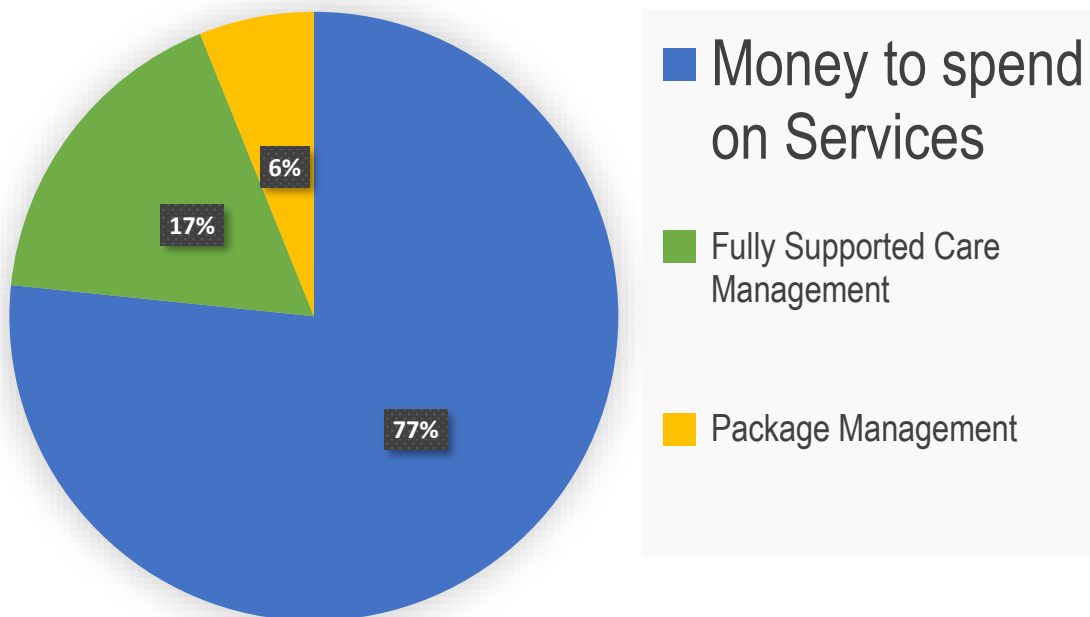
Direct Care - Price for Common Services	Standard Hours	Non-Standard Hours	Saturday	Sunday	Public Holidays
Personal Care	\$54.00	\$61.00	\$71.00	\$85.00	\$103.00
Nursing	\$88.00	\$99.38	\$125.21	\$162.10	\$199.00
Cleaning and household tasks	\$54.00	\$61.00	\$71.00	\$85.00	\$103.00
Light gardening	\$54.00	N/A	N/A	N/A	N/A
In-home respite	\$54.00	\$61.00	\$71.00	\$85.00	\$103.00



Other Costs		Level 1	Level 2	Level 3	Level 4
Package Management	Per fortnight	\$21.17	\$33.53	\$84.48	\$128.74
Exit Amount	Max. total	\$250	\$250	\$250	\$250
Staff travel cost to visit to you	Per fortnight	\$0	\$0	\$0	\$0
Separate cost when you want to receive services from a different provider	Yes	Cobram Regional Care charge a 10% administration fee for processing payments to all non-Cobram Regional Care Services.			

Our low Package and Care Management fees mean you get to spend more of your package on services to benefit you.

Home Care Package - Levels 1, 2, 3 & 4



		Level 1	Level 2	Level 3	Level 4
ANNUAL AMOUNTS	Home Care package funding	\$9,026	\$15,878	\$34,551	\$52,378
	Basic Daily Fee paid by you	\$0	\$0	\$0	\$0
	Care Management Fee	\$1,559	\$2,738	\$5,775	\$8,884
	Package Management	\$551	\$872	\$2,197	\$3,347
	Available for services	\$6,917	\$12,268	\$26,580	\$40,146



HOME CARE PACKAGES

If you have an Australian Government funded Home Care Package, Cobram Regional Care can provide you with all the support that you need to manage your Homecare Package.

If your package is managed by another organisation you can request to have your Home Care Package transferred to Cobram Regional Care.

Cobram Regional Care do not charge set up fees. A flat fee is charged from your package funds to cover the cost of Care Management and Package Management. By keeping Homecare Package fees as low as possible, Cobram Regional Care ensures that you are able to maximise the funding available for services.

To access Home Care Package funding you will be required to undergo a comprehensive assessment to determine the help that you need and the level of services that may be best for you.

PRIVATE CUSTOMERS

Cobram Regional Care also provides private services as a one off, short term or regular ongoing basis to customers who are not eligible to receive government subsidised services, or would like to purchase additional services privately.

If you or your loved one is unhappy with the quality of their home care or approved provider, you can register a request to change providers through the My Aged Care government website at any time and choose a new provider.

Contact Details

	COBRAM REGIONAL CARE
Address	16 Campbell Road, Cobram Vic 3644
Email	homecare@cobramregionalcare.com.au
Phone	03 5871 9100
Website	www.cobramregionalcare.com.au

